



## Hosted VoIP

**netPBX is a hosted VoIP solution for small businesses, branch offices and homeworkers. netPBX delivers that big business impression with simple monthly charging, without the drain on capital and resources.**

- Simple set up
- Comprehensive feature set
- Innovative call routing
- Straightforward web administration
- Complements existing telephony

**Web based Cloud telephony service (Telephony as a Service)** - No hardware or software required on site. Delivered as an on demand telephony service available instantly 24/7 anywhere, anyplace, anytime with an internet / network connection.

**Value for money** - uncomplicated and competitive pricing. Monthly pay-as-you-go modules provide a scalable, cost-effective solution with no hidden costs. Simple to budget for, no maintenance contracts, no charges for software / hardware upgrades, no need to employ a specialist. netPBX utilises an IP/Data Network Connection helping you get greater value out of DSL connections and eliminate separate line rental charges for analogue and ISDN telephone lines. Achieve savings on call charges with more competitive tariffs than traditional telephone service providers. netPBX makes it easy to link branches and homeworkers together to deliver free on-net calls.

**Service enhancing** - Features that make it simple for you improve communication with your customers. An improved interface to your customer creates a really different impression about your business. Simple things like dialling just one number to find you no matter where you are, providing hunt groups to ensure that calls get answered, installing an auto attendant to route calls to the correct area and offering a night service will increase your professionalism and customer service.

**Reduced complexity** - Simple management via a web portal means you don't need technical experts to

manage the system. netPBX can be easily managed from installation onwards by an administrator via a web browser (from anywhere) rather than a IT technician - alongside their normal role. No need to high degree of technical skills or in-depth / expensive training courses.

**Scalable and Flexible** - easy and cost effective to add new users and branches onto the system - limitless growth capabilities and just as easy to reduce capacity should the need arise.

**Reduced power consumption** - no telephony system hardware on site and very low power consumption telephones helps to improving your green credentials, whilst saving money.

**Rapid deployment** - users and call routing plans are set up in minutes via web portal with simple plug and play connection for telephones for office, branch and home users.

**High quality service** - advanced functionality enables you to improve productivity and customer services with high quality service and HD quality telephones.

**Reduced management overhead** - keep control of your telephony without the management burden. User friendly web portal enables instant changes from anywhere. Changes can be made instantly to your set up and without cost - putting you in control and without the need of a degree in IT!

**Resilient** - automatic telephony continuity with rerouting of telephone calls. Resilient and redundant hosted platform within highly secure data centre environment. Fully managed servers and system backups ensure you can run your business without any interruptions or impact to your customers.

**Integrates with existing PBX environments** - to provide a greater return on existing investment and deliver cost effective expansion with single dial plans and integrated call routing across a distributed organisation.

**Easy migration** - maximise the life of your current system by installing netPBX for new users and moving existing users to the new system as their needs dictate.